



Youth Empowerment Services (YES) CONTACTS

The YES system of care involves multiple agencies and organizations. Please see the list below for who to contact for your YES related questions.

Question or Need	Contact Information
Independent Assessor to determine SED for Medicaid YES Program	Liberty Healthcare: 877-305-3469 Website: http://idahoias.com
Medicaid Eligibility	Phone: 877-456-1233 Email: Mybenefits@dhw.idaho.gov Website: https://idalink.idaho.gov
Questions about YES services currently available to Idaho youth with Medicaid and how to access those services	Magellan Healthcare: 1-855-202-0973 Website: magellanofidaho.com Email: magellanidmfam@magellanhealth.com
YES information for Medicaid Providers	Magellan Healthcare Provider Line: 1-855-202-0983 Website: magellanofidaho.com Email: IdahoProvider@MagellanHealth.com
Non-Emergency Medical Transportation	MTM: 877-503-1261 Website: www.mtm-inc.net/idaho
Questions or concerns about Medicaid's YES Program	Phone: 208-364-1910/1-800-352-6044 toll free Email: YES@dhw.idaho.gov
Information about local resources or assistance for families navigating YES- Idaho Behavioral Health Plan Governance Bureau	E-mail: YES@dhw.idaho.gov Idaho Behavioral Health Plan Governance Bureau 1-866-681-7062
Questions or concerns for Medicaid about Liberty	Email: IndependentAssmnts@dhw.idaho.gov
Questions or concerns for Medicaid about Magellan Healthcare	Phone: 1-800-352-6044
Non-emergency concerns related to Children's Mental Health services through the Department of Health and Welfare	Phone: 364-1910/1-800-352-6044 toll free Email: yes@dhw.idaho.gov
Technical support for providers using ICANS	Email: ICANSHelpDesk@dhw.idaho.gov Phone: 844-726-7493 or 208-334-7316
Questions about the CANS	Email: yes@dhw.idaho.gov Contact Us form at https://yes.idaho.gov/youth-empowerment-services/about-yes/contact-us/comments-and-questions/
Questions about youth with SED committed to Idaho Department of Juvenile Corrections (IDJC)	Phone: 208-334-5100 Website: http://idjc.idaho.gov
Families and Youth of Idaho (FYIdaho): Support, advocacy, and education for families navigating Idaho's youth mental health system	Phone: 208-433-8845, extension # 1 Email: info@fyidaho.org Website: https://www.fyidaho.org/