



# Youth Empowerment Services (YES) CONTACTS

The YES system of care involves multiple agencies and organizations. Please see the list below for who to contact for your YES related questions.

| Question or Need  | Contact Information   |
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| Independent Assessor to determine SED for Medicaid YES Program  | Liberty Healthcare: 877-305-3469<br>Website: <a href="http://idahoias.com">http://idahoias.com</a>  |
| Medicaid Eligibility  | Phone: 877-456-1233<br>Email: <a href="mailto:Mybenefits@dhw.idaho.gov">Mybenefits@dhw.idaho.gov</a><br>Website: <a href="https://idalink.idaho.gov">https://idalink.idaho.gov</a>  |
| Questions about YES services currently available to Idaho youth with Medicaid and how to access those services                        | Magellan Healthcare: 1-855-202-0973<br>Website: <a href="http://magellanofidaho.com">magellanofidaho.com</a><br>Email: <a href="mailto:magellanidmfam@magellanhealth.com">magellanidmfam@magellanhealth.com</a>             |
| YES information for Medicaid Providers  | Magellan Healthcare Provider Line: 1-855-202-0983<br>Website: <a href="http://magellanofidaho.com">magellanofidaho.com</a><br>Email: <a href="mailto:IdahoProvider@MagellanHealth.com">IdahoProvider@MagellanHealth.com</a> |
| Non-Emergency Medical Transportation  | MTM: 877-503-1261<br>Website: <a href="http://www.mtm-inc.net/idaho">www.mtm-inc.net/idaho</a>  |
| Questions or concerns about Medicaid's YES Program  | Phone: 208-364-1910/1-800-352-6044 toll free<br>Email: <a href="mailto:YES@dhw.idaho.gov">YES@dhw.idaho.gov</a>   |
| Information about local resources or assistance for families navigating YES- Idaho Behavioral Health Plan Governance Bureau           | E-mail: <a href="mailto:YES@dhw.idaho.gov">YES@dhw.idaho.gov</a><br>Idaho Behavioral Health Plan Governance Bureau<br>1-866-681-7062  |
| Questions or concerns for Medicaid about Liberty  | Email: <a href="mailto:IndependentAssmnts@dhw.idaho.gov">IndependentAssmnts@dhw.idaho.gov</a>   |
| Questions or concerns for Medicaid about Magellan Healthcare  | Phone: 1-800-352-6044   |
| Non-emergency concerns related to Children's Mental Health services through the Department of Health and Welfare                      | Phone: 364-1910/1-800-352-6044 toll free<br>Email: <a href="mailto:yes@dhw.idaho.gov">yes@dhw.idaho.gov</a>   |
| Technical support for providers using CANS  | Magellan Healthcare: 1-855-202-0983<br><a href="http://idahoyesscreener.com">idahoyesscreener.com</a>   |
| Questions about the CANS  | Email: <a href="mailto:BHCoETCOM@dhw.idaho.gov">BHCoETCOM@dhw.idaho.gov</a>   |
| Questions about youth with SED committed to Idaho Department of Juvenile Corrections (IDJC)   | Phone: 208-334-5100<br>Website: <a href="http://idjc.idaho.gov">http://idjc.idaho.gov</a>   |
| Families and Youth of Idaho (FYIdaho):<br>Support, advocacy, and education for families navigating Idaho's youth mental health system | Phone: 208-433-8845, extension # 1<br>Email: <a href="mailto:info@fyidaho.org">info@fyidaho.org</a><br>Website: <a href="https://www.fyidaho.org/">https://www.fyidaho.org/</a>   |