



National Core Indicator Surveying

The Why, How and What of Peer Surveyors

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Agenda

- Icebreaker – Getting to know each other
- Why is Peer Surveying Important?
- How Maryland Involves Peer Surveyors?
- Results of Peer Surveying and What Did We Learn?
- Nicole's Why, How and What
- Q&A

Why is Peer Surveying Important?

Why Maryland Includes Peer Surveyors

Enhanced
Survey
Experience

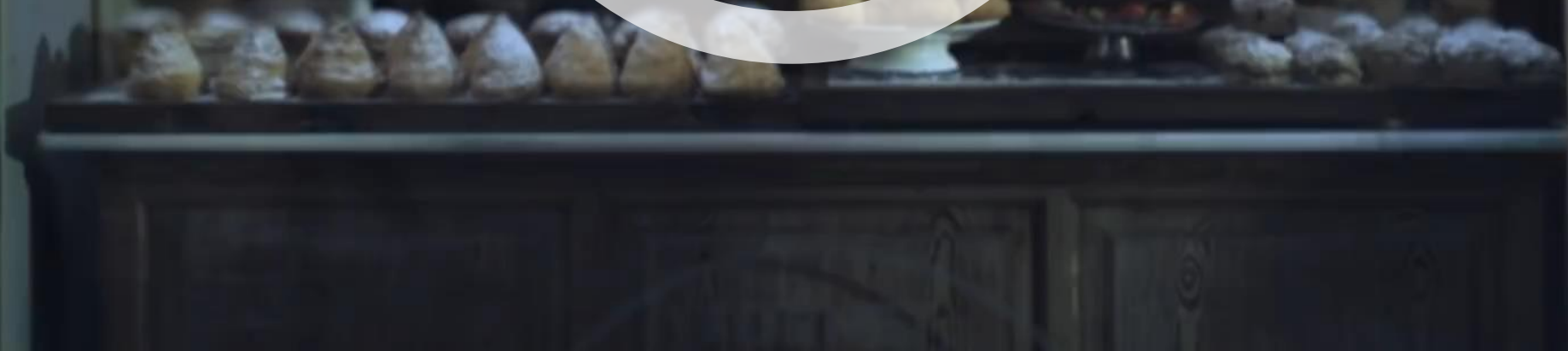
Data
Interpretation

Employment
Opportunity

The
HIRING CHAIN

performed by

STING



Meet Peer Surveyors from Maryland



Maryland
DEPARTMENT OF HEALTH

How Maryland Involves Peer Surveyors

Partner with Your State Advocacy Organization



Recruitment and Onboarding

Training

Ongoing Support



Maryland's Structure

Surveyor

Responsibilities:

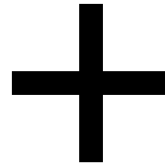
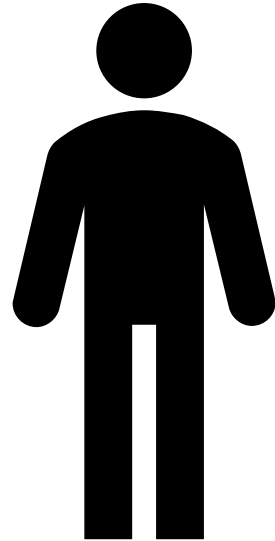
Schedules Surveys

Collects
Background
Information

Conducts Survey

Inter-rater reliability
testing

Track Survey
Status



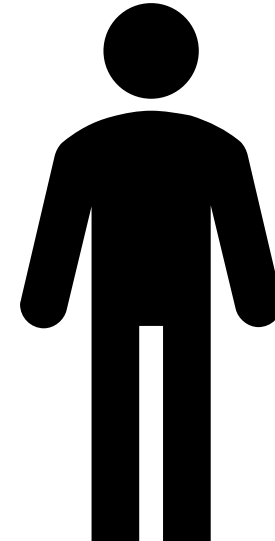
Peer Surveyor

Responsibilities:

Conducts Surveys

Inter-rater reliability
testing

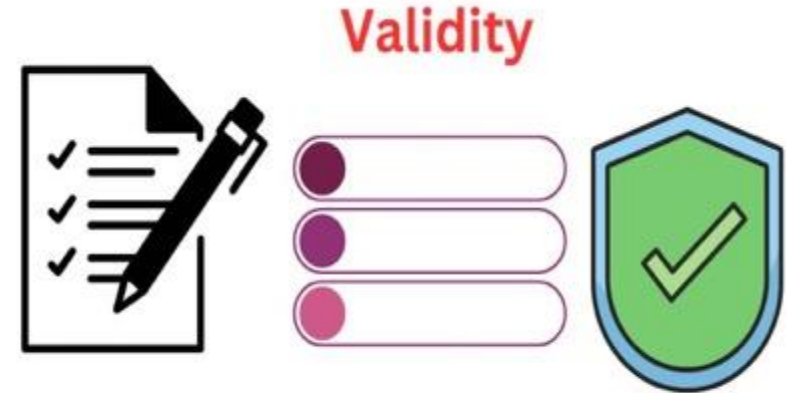
Encourages
participants to
share their
experience



Contributions of Peer Surveyors



Coverage for Surveys



Inter-Rater Reliability

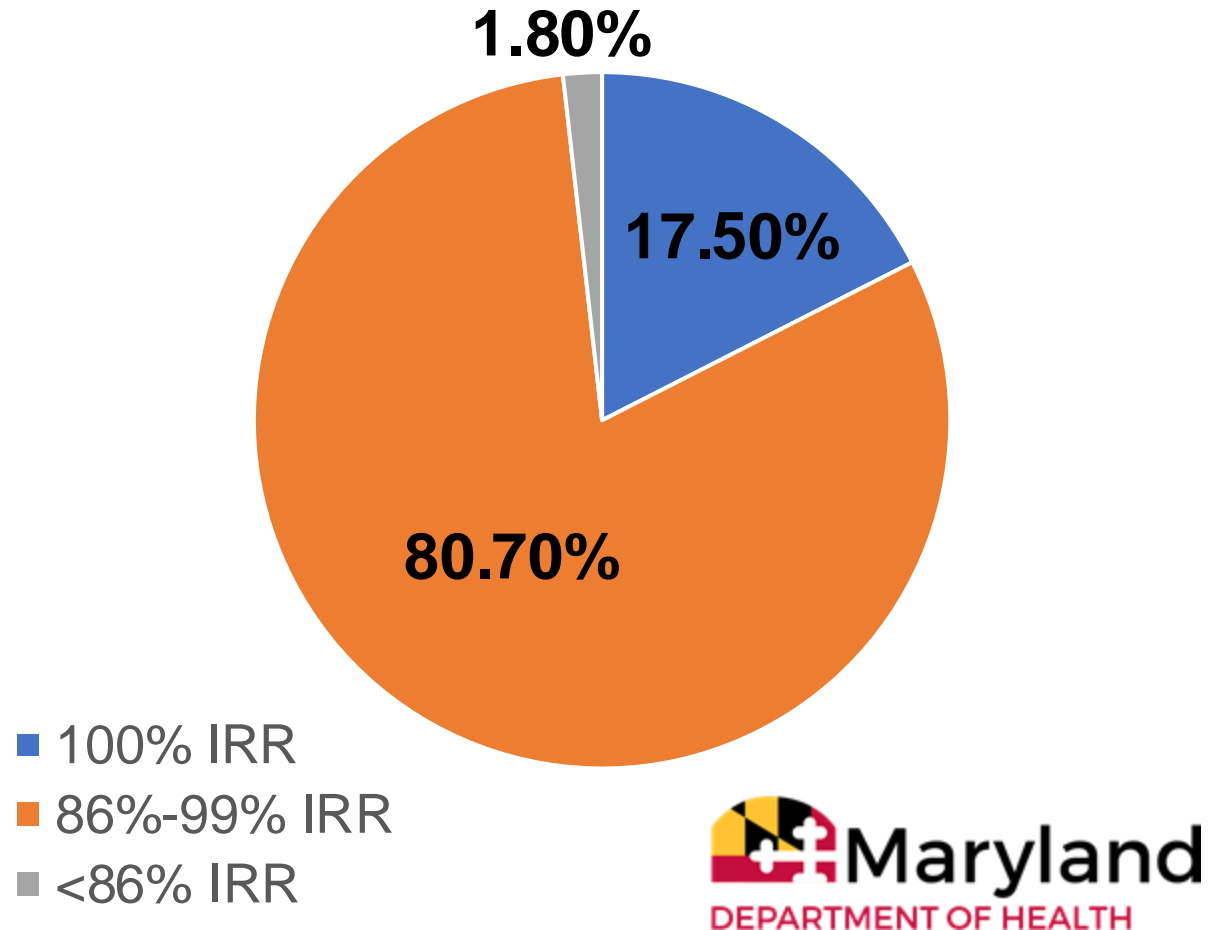


Family Survey Participation

2023-2024 MD NCI Surveying Metrics

- 453 participants completed the NCI-IDD In-person survey
- 55% of surveys conducted with a Peer Surveyor
- 38% selected for Inter-rater reliability testing


Inter-Rater Reliability



Considerations and Lessons Learned

Considerations We Implemented

 Physical setting requirements


 Transportation accommodations

 Tools & technology



Professional development 

Inclusion in team activities 

Information sharing 

Lessons Learned



Data interpretation with peer surveyors



Enhanced survey experiences



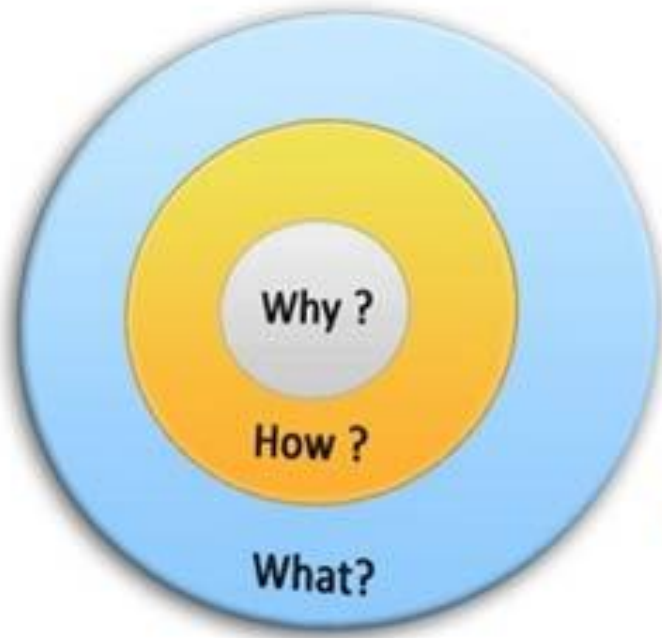
Customizations to gauge impact



Commitment to hiring people with lived experience



Nicole's Experience As a Peer Surveyor



Why = The Purpose

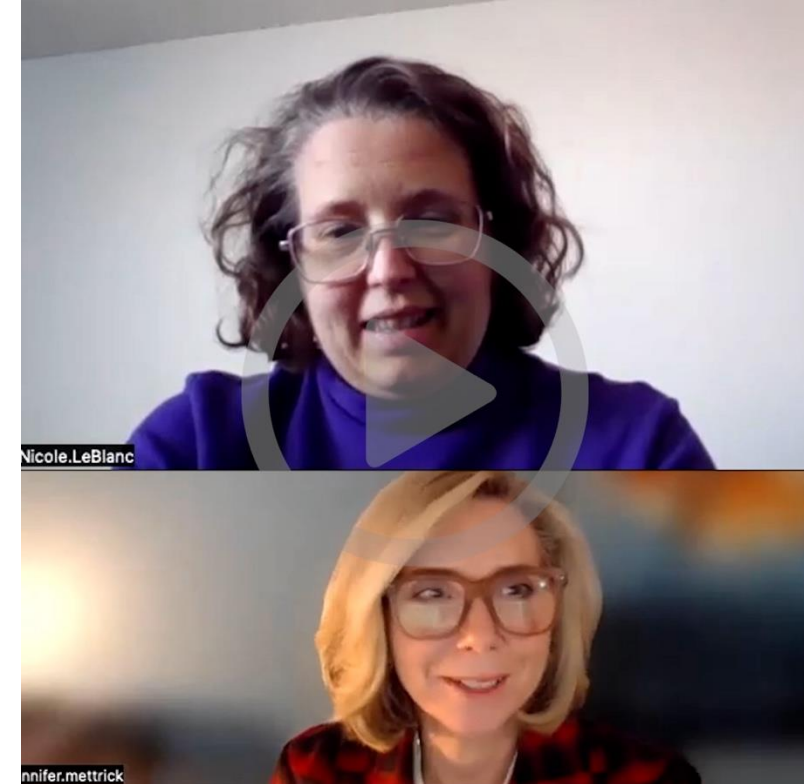
What is your cause? What do you believe?

How = The Process

Specific actions taken to realize the Why.

What = The Result

What do you do? The result of Why. Proof.



Additional Resources

Check out HSRI's 3-part video series, *What its like to be a peer surveyor*.



Part 1

<https://www.youtube.com/watch?v=Mrn95nwrblg>

Part 2

https://www.youtube.com/watch?v=_OrEVvoc-hA

Part 3

https://www.youtube.com/watch?v=L2sZ_HtTRDQ

Questions

